

1956-2018

Dial Tones

July-August-September
2018



Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956. Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timmeron and Queen.

Volume 24 Edition 7

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Texas Annual Lifeline Notices Dell Telephone Coop. Public Notice

Lifeline service is a government program designed to make monthly residential telecommunication services more affordable to eligible low-income customers. Customers who are eligible for the Lifeline program are also eligible for toll blocking at no additional charge.

The Federal Lifeline discount can be applied to qualifying voice or broadband services. In order to be eligible for the Federal Lifeline discount, a customer's annual household income must be at or below 135% of the Federal Poverty Guidelines or a customer must participate in one of the following programs: Supplemental Nutrition Assistance Program (SNAP); Medicaid; Supplemental Security Income (SSI); Federal Public Housing Assistance; Veterans Pension & Survivors Pension or qualifying Tribal Programs.

The additional State Lifeline discount can be applied to qualifying telephone (voice) services only. In order to be eligible for the additional State Lifeline discount, a customer's annual household income must be at or below 150% of the federal poverty guidelines, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Low Income Home Energy Assistance Program (LIHEAP); health benefits coverage under the State Child Health Plan (CHIP); Health and Safety Code; National School Lunch Program (free lunch program); Temporary Assistance for Needy Families (TANF); or qualifying Tribal Programs.

Lifeline is a non-transferable service and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Only eligible customers may enroll in the program. Customers are required to submit a Lifeline application form and will be required to certify continued eligibility annually. Customers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program. Questions concerning Lifeline application or eligibility may be directed to the Low-Income Discount Administrator (LIDA) at 1-866-454-8387.

Basic services are offered to all customers in DTC's service territories at the rates, terms, and conditions specified in [the Company's] tariff. If you have any questions regarding the Company's services, please call us at 915-964-2352, toll free at 800-245-2991, or visit our business office at 610 S Main].

New Mexico Annual Lifeline Notices Dell Telephone Coop. Public Notice

Lifeline service is a government program designed to make monthly residential telecommunication services more affordable to eligible low-income customers. Customers who are eligible for the Lifeline program are also eligible for toll blocking at no additional charge.

The Federal Lifeline discount can be applied to qualifying voice or broadband services. In order to be eligible for the Federal Lifeline discount, a customer's annual household income must be at or below 135% of the Federal Poverty Guidelines or a customer must participate in one of the following programs: Supplemental Nutrition Assistance Program (SNAP); Medicaid; Supplemental Security Income (SSI); Federal Public Housing Assistance; Veterans Pension & Survivors Pension; or qualifying Tribal Programs.

The additional State Lifeline discount can be applied to qualifying telephone (voice) services only. In order to be eligible for the additional State Lifeline discount, a customer's annual household income must be at or below 150% of the federal poverty guidelines, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Food Stamps; Low Income Home Energy Assistance Program (LIHEAP); Medicaid; Supplemental Security Income (SSI); National School Lunch Program (free lunch program); Federal Public Housing Assistance; or qualifying Tribal Programs.

Lifeline is a non-transferable service and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Only eligible customers may enroll in the program. Customers are required to submit a Lifeline application form and will be required to certify continued eligibility annually. Customers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program.

Basic services are offered to all customers in DTC's service territories at the rates, terms, and conditions specified in [the Company's] tariff. If you have any questions regarding Lifeline service or would like to apply for Lifeline service, please call us at 915-964-2352, toll free at 800-245-2991, or visit our business office at 610 S Main.

"USDA is an equal opportunity provider, employer and lender". To File a complaint of discrimination, write USDA, Director, Office of Civil rights 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call (800) 795-3272 (voice), (202) 692-0279 (Fax).



DTC CUSTOMER NOTICE: Federal and State Do Not Call Registries

NATIONAL NO-NOT-CALL REGISTRY (TEXAS AND NEW MEXICO)

The National Do-Not-Call Registry has been established to address unwelcome telemarketing calls. The national registry is nationwide in scope, applies to all telemarketers, with the exception of certain non-profit organizations, and covers both interstate (from one state to another) and intrastate (within state) telemarketing calls.

The Federal Trade Commission has established the toll-free telephone number 1-888-382-1222 or 1-866-290-4236 (TTY) and the internet address (www.donotcall.gov) for customers to register or revoke registration with the National Do-Not-Call database. Wireless numbers may also be registered. Telemarketers have 31 days to stop calling new numbers on the list. Registered telephone number(s) will remain on the list until the number is disconnected or the customer asks for it to be revoked.

A customer who receives a telemarketing call despite being on the federal registry will be able to file a complaint visiting (www.donotcall.gov) or by calling (1-888-382-1222) or (1-866-290-4236) (TTY).

NEW MEXICO-CALL LIST

The State of New Mexico adopted the Federal Do-Not-Call list in July 2003. New Mexico does not have a separate database; they simply share the federal database. Therefore, New Mexico residents only need to register their telephone number(s) with the federal Do-Not-Call database.

TEXAS NO-CALL LIST

Residential customers may add their name, address and non-business telephone number to a state-sponsored no-call list that is intended to limit the number of telemarketing calls received. A customer who registers for inclusion on the no-call list can expect to stop receiving telemarketing calls within 60 days. A customer that registers for inclusion on the no-call list may continue to receive calls from certain non-profit organizations and debt collectors who are exempt. Registration of a non-business telephone number on the no-call list expires on the third anniversary of the date the number is first published on the list so customers will need to “renew” the registration of their telephone number(s) every three years.

Registration of a telephone number on the no-call list can be done online at <http://www.texasnocall.com> free of charge. Registration can also be done via toll-free 1-866-TXNOCAL(L) (1-866-896-6225) and via mail by sending a written request for an application to TEXAS NO CALL, PO Box 313, E. Walpole MA 02032. Note that registering via a telephone call or by mail for each residential or wireless phone number will result in a \$2.25 registration fee and for a business phone number the registration fee will be \$2.55. The registration fee must be paid by credit card MasterCard or Visa when registering by telephone. When registering by mail, the fee must be paid by credit card, check, or money order.

NEW LISTINGS— 2018 June, July & August

Green, Gary K	988-2401	Iverson, Joanne	987-2687
Cook, Leslie	987-2264	Kilcrease, Francis	987-2386
Pruett, Leonard	987-2641	Terry, Arnold & Inez	987-2772
TLG Homes and Auto	987-2540	The Woodsman Country Store	987-2512
Fredericksen, Valerie	986-2475	Pendergrass, Phillip & Michelle	964-2631

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People need people; it's as simple as that! In order to have the power to make the world a better place, we must first change our attitudes for the better. We can create our own good news if we choose to do so!

—Lorraine Jara

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