

1956-2018

# Dial Tones

February 2018



Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956. Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timmeron and Queen.

## Volume 24 Edition 2

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### For Trouble,

Nights and Holidays Call

611 or 1-800-245-2991

(915) 964-2352

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### Email Address

dteci@dellcity.com

### Editor

Deborah Hickox



## Membership to Elect Directors at 62nd Annual Membership Meeting

Dell Telephone's 62nd Annual Membership Meeting is just around the corner! Membership packets will be mailed out in Mid February, 2018.

Included in your packet will be your mail ballot, ballot envelope, and postage paid return mail envelope. Please read the instructions carefully and contact our Business Office at 915/964-2352 if you have any questions. You may vote by mail or in person at the Annual Meeting.

The meeting will be held at the Cooperative in Dell City on Saturday, March 24, 2018. Registration will be from 9:00A.M. —10:00A.M. The Business Meeting will begin at 10:00A.M. During the Business Meeting, members that did not vote by mail will vote for Directors of District #4 and District #7.

District #4 Antonio Armijo, James Chavez and Jon Smith

District #7 George Rauch

## Know the Difference between a Cold and Flu Symptoms, including the H1N1

### COLD SYMPTOMS

- Fever is rare with a cold.
- A hacking, productive (mucus-producing) cough is often present with a cold.
- Slight body aches and pains can be part of a cold.
- Stuffy nose is commonly present with a cold and typically resolves spontaneously within a week.
- Chills are uncommon with a cold.
- Tiredness is fairly mild with a cold.
- Sneezing is commonly present with a cold.
- Cold symptoms tend to develop over a few days.
- A headache is fairly uncommon with a cold.
- Sore throat is commonly present with a cold.
- Chest discomfort is mild to moderate with a cold.

### FLU SYMPTOMS

- Fever is usually present with the flu in up to 80% of all flu cases. A temperature of 100°F or higher for 3 to 4 days is associated with the flu. **PLEASE DO NOT GO IN PUBLIC FOR A FULL 24 HOURS AFTER THE FEVER IS GONE!** A FEVER MEANS YOU ARE CONTAGIOUS AND CAN SPREAD THE EPIDEMIC...
- A non-productive (non-mucus producing) cough is usually present with the flu (sometimes referred to as dry cough). **PLEASE COVER YOUR COUGH WITH THE INNER PART OF YOUR ARM, OR THE INSIDE OF YOUR SHIRT!** Do NOT cough directly into your hand!
- Severe aches and pains are common with the flu.
- Stuffy nose is not commonly present with the flu.
- 60% of people who have the flu experience chills.
- Tiredness is moderate to severe with the flu.
- Sneezing is not common with the flu.
- The flu has a rapid onset within 3-6 hours. The flu hits hard and includes sudden symptoms like high fever, aches and pains.
- A headache is very common with the flu, present in 80% of flu cases.
- Sore throat is not commonly present with the flu.
- Chest discomfort is often severe with the flu.

The only way to stop the spread of the epidemic is to spread the awareness. **PLEASE COVER YOUR COUGH, WASH YOUR HANDS & USE HAND SANITIZER!!**

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## Customer Notice:

### Online Bill Payment

Dell Telephone and Delcom offer the option of convenient online Bill Payment for their customers. The link to do this can be found on our **websites: delltelephone.com or delcom.us**. Please call the main office if you need any help in setting this up. Dell Telephone: 800-245-2991, Delcom: 855-964-2355.

These online bill payment links are the only official and authorized options of Dell Telephone and Delcom. There is **NO charge** for this. Customers are also reminded that if they sign up for automatic bill payments, they can receive a one-time \$50.00 rebate on their next bill.

Customers need to be aware of many unauthorized online bill payment sites that offer their services to take payments on behalf of utility companies like Dell Telephone and Delcom. One example of this is an on-line payment service known as 'doxo'. While most of these companies seem to be legitimate, Dell Telephone and Delcom are in no way associated with them or with any services they may offer. Customers should be aware that these sites will charge a service fee over and above the amount due, and while Dell Telephone or Delcom eventually receive payment from these companies, often this is not received for weeks after the payment was made. This can result in the customer being disconnected for non-payment.

Dell Telephone and Delcom would like to remind customers the dangers of giving out account and credit card information on-line, but asks if a customer chooses to use one of these unauthorized on-line payment services that they make sure they get a receipt, that payment is made at least two weeks before due date, and then inform Dell Telephone or Delcom about the payment made. This will hopefully assist in preventing the automatic disconnect for non-payment. Again, please call the main office if you need any help in setting this up either an authorized free on-line payment or an automatic bill payment service. Dell Telephone: 800-245-2991, Delcom: 855-964-2355.

#### NEW LISTINGS— 2018 January

Rosita's Café	964-2560
Alvord, Mark	964-2254
Brokaw, Thomas G	987-2882

#### FEBRUARY 2018

February 2	Groundhog Day
February 14	Valentine's Day
February 19	Presidents' Day

#### Don't forget Scholarship Application Deadline For High School Seniors—March 15, 2018

Applications are available for Dell Telephone Cooperative's "*High School Scholarship Program*" and may be picked up at the Business Office located at 610 South Main in Dell City. For additional information, please contact Susan Barker at 915/964-2139.

