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# Dial Tones

August 2017



Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956. Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timmeron and Queen.

## *Volume 23 Edition 8*

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## Texas Annual Lifeline Notices DELL TELEPHONE COOP. PUBLIC NOTICE

Lifeline service is a government program designed to make monthly residential telephone service rates more affordable to eligible low-income customers. Customers who are eligible for the Lifeline program are also eligible for toll blocking at no additional charge.

To be eligible for Lifeline, a customer's annual household income must be at or below 150% of the federal poverty guidelines, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Low Income Home Energy Assistance Program (LIHEAP); health benefits coverage under the State Child Health Plan (CHIP); Health and Safety Code; National School Lunch Program (free lunch program); or Temporary Assistance for Needy Families (TANF).

Lifeline is a non-transferable service and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Only eligible customers may enroll in the program. Customers are required to submit a Lifeline application form and will be required to certify continued eligibility annually. Customers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program. Questions concerning Lifeline application or eligibility may be directed to the Low-Income Discount Administrator (LIDA) at 1-866-454-8387.

Basic services are offered to all customers in the Company's service territories at the rates, terms, and conditions specified in the Company's tariff. If you have any questions regarding the Company's services, please call us at 915-964-2352, toll free at 1-800-245-2991, or visit our business office at 610 S MAIN, DELL CITY, TX.

## New Mexico Annual Lifeline Notices DELL TELEPHONE COOP. PUBLIC NOTICE

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## What You Should Know About the National Do Not Call Registry



The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls at home. Most telemarketers should not call your number once it has been on the registry for 31 days. If they do, you can file a complaint at this Website. You can register your home or mobile phone for free.

Scammers have been making phone calls claiming to represent the National Do Not Call Registry. The calls claim to provide an opportunity to sign up for the Registry. These calls are not coming from the Registry or the Federal Trade Commission, and you should not respond to these calls.

Attention sellers and telemarketers:

Go to <https://telemarketing.donotcall.gov> to access the National Do Not Call Registry.

If you have any questions, please contact the Help Desk by clicking on the 'Contact Help Desk' link on <https://telemarketing.donotcall.gov/>.

### NEW LISTINGS— 2017 July

Moyers, Bailey	828-3474
Fuentes, Enrique	963-2329
Galvan Miguel Angel	964-2640
Smith, Lisa & Mark	987-2678
Bankston, Jimmy	987-2709
Lairson, Tom	987-2342
Stephens, Jeff	987-2975

## COFFEE MORE POPULAR THAN EVER

For more and more people, a morning cup of coffee is part of starting the day off right. According to a National Coffee Drinking Trends consumer survey, the number of Americans drinking coffee daily has increased to 62 percent, up from 57 percent in 2016.

The biggest increase is in the 13-18 age bracket. Their daily coffee habit climbed to 37 percent in 2017, up from 31 percent in 2016. Adults ages 18-24 increased their coffee habit from 48 percent to 50 percent, and 63 percent of adults 25-39 drank more, up from 60 percent.

Sixty-four percent of Americans 40-59 drink a daily cup of joe, up from 53 percent last year. The 60-plus crowd moved to 68 percent in 2017 from 64 percent the previous year.

## Three Levels of Imagination

Creativity and innovation come in many different forms. An article on the Bizcommunity website points to three distinct levels of imagination:

- **Discovery.** Sometimes you just see something that looks like a good idea. Keep an open mind as you look around you, and learn to find opportunities in everyday things.
- **Invention.** Apply the tools you've got to solve the problem in front of you. Look at all your available resources and see which will help you achieve the results you're looking for.
- **Creation.** Dig deep into your personal experience for something only you can create. Remember that ideas may be common, but how you put them to work is what makes them stand out.

*First Draft—August 17*