

1956-2018

Dial Tones

October, November
& December 2018



Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956. Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timbron and Queen Timbron and Queen

Volume 24 Edition 8

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Editor Deborah Hickox



SERVING YOUR COOPERATIVE

Cooperative Members who are interested in serving on the Board of Directors are encouraged to contact Marcy Guillen, DTC Office Manager at (915) 964-2135. Mrs. Guillen will submit your name to the Nominating Committee for consideration when they meet on December 12th to select cooperative members to place on the ballot for election at the 63rd Annual Membership Meeting set for Saturday, March 23, 2019.

The Board of Directors meet monthly at the Cooperative's Business Office in Dell City and if necessary at other times throughout the year. Two positions, for District #1 and District #2, will be on the ballot for election; currently Bertha Gallegos represents District #1 and Jonathan McBride represents District #2.

DTC Scholarships Available for High School Seniors



What does your high school senior plan to do after graduation? If attending college, technical school, or vocational training is in your child's future, Dell Telephone Cooperative may be able to help!

The Education Foundation of Dell Telephone Cooperative will award scholarships to high school seniors at the 63rd Annual Membership Meeting, set for Saturday, March 23, 2019. Your high school senior may be eligible to apply!

To be eligible to apply, the applicant must be the dependent of an active Cooperative member in good standing, receiving local service (dial tone) from any Dell Telephone Exchange as of July 1, 2018.

Scholarship applications are available at the Business Office located at 610 South Main Street in Dell City, Texas and on our website DellTelephone.com/scholarships.



Dell Telephone Holiday Hours

Dell Telephone will be closing on December 24th and will not reopen until January 2nd in observance of the Christmas and New Year Holidays. The outside plant techs will be on standby.

Season's Greetings May Peace, Joy, Hope and Happiness be yours during the Holidays and throughout the New Year!

Dell Telephone Horario para Dias Festivos

Dell Telephone cerrara el 24 de Diciembre y no abrira hasta el 2 de Enero debido a los Dias Festivos de la Navidad y Ano Nuevo. Los tecnicos estaran listos para emergencias.

Saludos Navidenos Que la Paz, Gozo, Esperanza y Felicidad sean suyos durante los Dias Festivos y a travez de el Ano Nuevo!

Tips for Safe Online Shopping

This year, consumers are upbeat about the economy and that means more are expected to do a lot of their holiday shopping online. A recent Nielsen survey estimates that 85-88% of U.S. consumers plan to shop online for holiday gifts, spending over \$123 billion (November – December, 2018).

What’s not to love? You make a list, check it twice, then go wild. Such joy! That is UNTIL you happen to land on a bogus retail website or your credit card information gets swiped.

Before you click the ‘Buy’ button this holiday season (or any time of the year), check out these 10 tips to help you enjoy safer online shopping.



- Shop at websites you trust:** Some websites are fabricated by people on the naughty list who just want your credit card info and personal details. Play it safe and do online business only with retailers you trust.
- Check out the business:** Find the perfect gift on an unfamiliar website? Check out if it has a social media following and customer reviews. Is there any contact info on the site? If not, that could be a signal it’s a fake company.
- Beware rock-bottom prices:** If a website offers something that looks too good to be true, then it probably is. Compare prices of the merchandise at similar websites. The site may exist only to get your personal info. Bah humbug!
- Avoid public Wi-Fi:** Limit shopping over open public Wifi, including logging in to key accounts like email and banking. Also adjust security setting on your device to limit who can access your phone.
- Create strong passwords:** If someone gets the password to your account, they can log in, change the shipping address, and order things while you get stuck with the bill. Use a complex set of lower and uppercase number, letters and symbols. Also, don’t use the same password on multiple accounts.
- Check out website security:** Check to make sure the site is security enabled. Look for web addresses with ‘https://’ indicating extra measures to help secure your information.
- Watch out for email scams (click bait):** Links in emails, posts and texts are often how cybercriminals try to steal your info or infect your devices. It may be tempting to open an email that promises a “special offer,” but that offer could be special in a bad way. Clicking on emails from unknown senders could infect your computer with viruses and malware. Play it safe and delete them before opening.
- Don’t give out too much info:** Value and protect your personal information. You only need to fill out required fields at check-out. No shopping website will ever need your Social Security number. If asked for very personal details, call their customer service or just walk away.
- Pay with a credit card:** Credit cards are generally the safest option because it usually has the best liability protection (online and offline). Credit cards also allow buyers to seek a credit from the issuer if product is not delivered or isn’t what was ordered.
- Check your statements:** Check your statements for fraudulent charges at least once a week, or set up account alerts.

NEW LISTINGS— September, October & November			
Baldwin, Brandy	964-2879	Wheeler, Joe & Kris	987-2640
Castillo, Gilbert & Rosa	964-2831	Mahoney, Timothy Ray	987-2972
Langan, Terri	988-2435	Huber, Michael or Melanie	987-2963
Cantrell, Quint H	963-2669	Shields, Billy & Michelle	987-2939

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December 2018	
December 7	Pearl Harbor Day
December 21	Winter Begins
December 25	Christmas Day
December 24-31	DTC Closed