



Dial Tones is published monthly for members of Dell Telephone Cooperative, Inc., a member-owned cooperative since 1956. Proud to serve Dell City, Desert Haven, Guadalupe Peak, Mile High, Timmeron and Queen.

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Lightning—A Summer Killer

As the weather gets hotter, so does the danger of lightning. It is one of the worst enemies of the telephone company. Not only does it cause damages that are expensive to repair, it can also electrocute a person talking on the telephone. Installations of telephone lines are made as safe as possible, but if a surge of voltage and current generated by lightning is very strong, then nothing can stop it but a good solid ground. In order to reach this ground, it can pass through a person or anything that offers this path. It does not have to strike the telephone directly. It can come in on something else, like the electric or television service, and jump to the telephone. Lightning entering the home through the electric service seeking a ground could pass through the individual and use the telephone ground causing serious injury or even death.

Remember these tips when lightning is in the area:

- Do not use the telephone. If you are talking to someone, tell them you will call back after the lightning storm passes.
- If the telephone rings, do not answer it. The person will call later.
- Do not touch any electrical appliance during a lightning storm.



Taking these simple precautions will help keep you safe when lightning is in the area!

CUSTOMER NOTICE:

NECA Tariff 5 notification of annual rate changes will be effective 07/01/16 Usage Date (Transmittal No. 1489).

Texas Customers:

1. FUSC Rate is unchanged at 17.9% - Effective 07/01/16.
2. Access Recovery Charge (ARC) Changes – Effective 07/01/16
 - A. RES ARC \$2.41 (Residential)
 - B. SLB ARC \$2.50 (Single Line Business)
 - C. MLB ARC \$3.00 (Multi Line Business)

New Mexico Customers:

1. FUSC Rate is unchanged at 17.9% - Effective 07/01/16.
2. Access Recovery Charge (ARC) Changes – Effective 07/01/16
 - A. RES ARC \$0.00 (Residential)
 - B. SLB ARC \$2.50 (Single Line Business)
 - C. MLB ARC \$3.00 (Multi Line Business)

HELP ALL TEAM MEMBERS FIT IN

When you're the leader of a team, you need everyone to feel comfortable with each other in order for each team member to do his or her best. How can you help? Try these tips:

- **Include everybody in all team activities.** Workers who don't participate in parties, team luncheons, or other team functions may feel uninvited or unwanted. Make sure every team member feels welcome to attend all team activities.
- **Don't gossip.** Refuse to take part in criticizing team members behind their backs. Because you can never tell where your words might go, be sure that nothing you say about people shows them any disrespect.
- **Speak out.** Groups sometimes ignore people because leaving them out is easier than confronting them on an issue. If a person is doing something to alienate the team, address the problem directly for everyone's sake: "The way you talk to yourself when you work makes it difficult for me to concentrate." Help the team member find alternative behaviors, and be sure to thank the person for making an effort to change. Also, listen to suggestions from others about changes you might need to make.
- **Recognize contributions, not personalities.** Be sure you're recognizing team members for their work, not for how much fun they are to work with.

July 2016	
July 4	Independence Day
July 20	Space Exploration Day
July 23	National Hot Dog Day
July 31	World Ranger Day

NEW LISTINGS—June 2016	
Western National Parks Assoc.	828-3466
Dickenson, Sharon Lane	964-2867
Douglas, Chad	964-2683
Dell City Mercantile	964-2840
Panos, II Tony	988-2585
Queen Store & Café	981-2439
Bodor, Aaron Guy	987-2435
Eldridge, Rhonda	987-2704
Frost, Sharon	987-2935

HAVE A HAPPY AND SAFE
4TH OF JULY
Dell Telephone will be closed
Monday, July 4th
In observance of
Independence Day



"USDA is an equal opportunity provider, employer and lender". To File a complaint of discrimination, write USDA, Director, Office of Civil rights 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call (800) 795-3272 (voice), (202) 692-0279 (Fax).